Official changes and privacy policy - July 2019

Drukpa Trust official changes

In 2018 Drukpa Trust re-registered with the Charity Commission for England and Wales as a Charitable Incorporated Organisation (CIO). This is a change of legal structure from being an unincorporated charity to being a Charitable Incorporated Organisation. This presented an opportunity to update our legal objects, which have evolved over the last 25 years, bringing them in-line with current and future activities.

Drukpa Trust is now registered with the Charity Commission for England and Wales, registered charity number 1178756, (formerly Drukpa Trust, registered charity number 1014948).

Drukpa Trust has a new bank account, with the Charities Aid Foundation (CAF) Bank. Anyone wishing to make a bank transfer to Drukpa Trust, please contact the project office for the details of the CAF bank account (see back page).

Anyone with standing orders to Drukpa Trust is requested to contact the project office for the details of the CAF bank account in order to switch (see back page).

Anyone with legacies to Drukpa Trust in their will is requested to note the new registered charity number 1178756.

Drukpa Trust Privacy policy

Drukpa Trust has revised its privacy policy to adhere to the General Data Protection Regulation (GDPR) 2018 as it applies in the UK. This is available on the website www.dwls.org under News/Documents.

Drukpa Trust is a Charitable Incorporated Organisation (CIO) registered with the Charity Commission for England and Wales number 1178756, (formerly Drukpa Trust, registered charity number 1014948).

Maintaining the security of your data is a priority for Drukpa Trust and we are committed to respecting your privacy rights.

We may store and process information that you voluntarily give us by enquiring about our work, offering to volunteer, making a donation or subscribing to our project mailing lists. Any contact information (e.g. email or postal address) that you give us is used exclusively by Drukpa Trust for providing you with information about our work.

We treat all personal information that you have supplied to us with the utmost care and in accordance with current legislation. We will not pass any of your information to any outside organisation or individuals, unless we are compelled to do so for legal reasons.
The information collected by Drukpa Trust may include:

- your name, email address, home or business address and contact telephone numbers;
- a history of your donations, correspondence and other interaction with Drukpa Trust;
- other information you provide to us relating to your sponsorship, volunteering, donations and/or support of fundraising events.

There are a number of ways we may collect your information. These include:

- directly from you when you provide information by telephone, in person, via email or our website, including any forms you may fill out;
- from supporters who organise fundraising activities on our behalf;
- donation payment platforms;
- from our own records.

Drukpa Trust’s use of project websites:

- statistical information – Drukpa Trust may collect statistical information regarding the use of its project websites. This data is standard server logging information which includes your computer’s Internet Protocol (IP) address, the date and time of your visit, previous sites visited and browser type. This anonymous information is collected to provide Drukpa Trust with information about the use of the websites and to help Drukpa Trust maintain and develop the websites to provide better information to users.

- cookies - Our website uses cookies. These involve the collection of anonymous information which is useful when accessing some administrative features of the site, and are not pertinent to any features on public areas of the site. You can prevent the use of cookies for this site by changing your browser settings, and this will not have an adverse effect on your use of the www.dwls.org website.

- we use a third party service, Google Analytics, to collect standard internet log information and details of visitor behaviour patterns. We do this to find out things such as the number of visitors to the various parts of the site. This information is provided in an anonymous form and can only be processed by us in a way which does not identify anyone. We do not make any attempt to find out the identities of those visiting our website. We do not use any of Google Analytics advertising features nor are they enabled on this site, so data collected here is not used in targeted advertising elsewhere. Again you can prevent the use of the Google Analytics cookies by changing your browser settings, and this will not have an adverse effect on your use of the www.dwls.org website.

- We collect personal information via an opt-in subscription to our e-newsletter. This data is processed only for the stated purpose and is not used by us in any other manner.

- We use a third-party provider, MailChimp, to deliver our e-newsletter. We gather statistics around email opening and clicks using industry standard technologies to help us monitor and improve our e-newsletter. We do not use personal data but only general statistics to analyse the scope of the newsletter. For more information please see MailChimp’s privacy notice at https://mailchimp.com/legal/privacy.
The information Drukpa Trust collects may be used:

- to process your donation or sponsorship and provide receipts;
- to provide you with information on how your donation is used;
- to communicate with you about work that Drukpa Trust is undertaking;
- to respond to your queries;
- to send you information about special events;
- other directly related purposes.

Security - We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place physical, electronic and managerial procedures to safeguard and secure the information that we collect.

Explanatory note - All information that you provide is processed in accordance with Drukpa Trust’s Privacy Policy. We reserve the right to update this policy as required in the future. You are entitled to view, amend, or delete the personal information that we hold, we will respond to any requests pertaining to your personal information within one month.

Please address any privacy policy queries to:
Drukpa Trust registered address, 114 Harvist Road, London, NW6 6HJ. UK. Tel: +44 (0) 20 8964 2337. Email: info@dwls.org

You can change your contact preferences at any time by contacting the project office as detailed below:
Drukpa Trust project office, 16A Oaklands Road, Bromley, Kent, BR1 3SL. UK. Tel: +44 (0) 20 8468 1339. Email: info@dwls.org

DRUKPA TRUST is a registered charity No. 1178756
Patron: H.H. The 14th Dalai Lama • Founder Director: H.H. The Gyalwang Drukpa
Druk Padma Karpo School Patrons: Rt. Hon. The Dowager Countess Cawdor • The Viscount Cowdray
The Viscountess Cowdray • Richard Gere • Joanna Lumley